



ZERO TOLERANCE POLICY

We take it very seriously if any member of staff is treated in an abusive or violent way.

Women's Health Hope supports the government's 'Zero Tolerance' campaign for Staff and volunteer's. This states that staff and volunteer's have a right to work without fear of being attacked or abused. To successfully provide these services a mutual respect between all the staff and anyone accessing services provided by Women's Health Hope has to be in place.

Aggressive behaviour, violence or abuse will not be tolerated and may result in you being removed from our events or services. In extreme cases we may contact the Police.

In order for Women's Health Hope to maintain good relations with our service users we would like to ask all service users to read and take note of the occasional types of behaviour that would be found unacceptable:

- Using bad language or swearing at staff and other service users.**
- Any physical violence towards any member of the Women's Health Hope or other service users, such as pushing or shoving. This includes any speakers or medical professionals who may attend our events or services.**
- Verbal abuse or aggression towards the staff in any form including shouting or verbally insulting the staff.**
- Racial abuse and sexual harassment will not be tolerated within Women's Health Hope.**
- Persistent or unrealistic demands that cause stress to staff will not be accepted. Requests will be met wherever possible and explanations given when they cannot.**
- Causing damage/stealing from Women's Health Hope, staff or other service users.**
- Taking any drugs/alcohol at any of Women's Health Hope events.**

We ask you to treat Women's Health Hope and their staff courteously at all times.