



CODE OF CONDUCT & BEHAVIOUR

Women's Health Hope is committed to ensuring service users feel heard, seen, supported and believed. Many women who will attend our support groups or access any of our services may have suffered from feeling unheard and unsupported. It is therefore essential all policies are adhered to, to ensure anyone accessing our service is treated in an appropriate manner.

We will abide by all laws, policies, and procedures.

Our key values are “to be heard” “don't face it alone” “compassion” “find your voice” Listen, Compassion, Support, Advocate, Kindness, and Trust.

All staff will dress appropriately, wearing their name badges and lanyards.

All staff are to be friendly, A smile really goes a long way.

We expect anyone attending any events to be respectful, and kind, and have mutual respect for one another. No form of aggression, violence or abuse will be tolerated and will result in legal action being taken.

All property belonging to Women's Health Hope to be treated respectfully. Any damages are to be reported to Monica Thomas or trustee Abigail Dezso.

Any breach may result in a written or verbal warning or disciplinary action, please refer to our disciplinary procedure.

Any attendees who do not abide by our code of conduct will result in them being asked to leave and not to attend any future events.